

Heathers Hairport Salon & Spa

Nail/Spa Service Policies

PAYMENT

A payment of 50% of the total charges of ALL appointments is needed to schedule your Nail/Spa services. The remaining 50% balance is due 24 hours before your actual date. This ensures the day of your services runs smoothly, and is as relaxing as possible for you.

APPOINTMENT SCHEDULING

When calling to book a Nail/Spa day event please ask for our manager (Sarah) or owner (Heather) as they have the most knowledge in how these services are planned, and processed. In order to accommodate your service and appointment requests for you and your party, it is imperative that arrangements are confirmed with Sarah or Heather at least 2 weeks prior to the day. Our salon services are often booked far in advance and changes within 2 weeks may or may not be possible, but we will do everything possible to accommodate any changes as long as there time, and availability with our technicians. We greatly appreciate your efforts to finalize all service needs as early as possible in your planning process. Your party may not be booked unless there is a deposit made on the date of initial booking. Please inform us of any changes or pre-existing nail conditions (acrylics, shellac, gel nails...etc) just to make sure we can put you with a nail technician that best suits your needs. Not all nail techs do all of our services.

We ask that once you have read, agreed, and signed the above documents that you send, and go over the policies and appointment times for each and every person in your party. It is imperative that everyone coming in for an appointment be aware of procedures and protocol to ensure everyone receives there desired services the day of your appointments.

Most importantly we want to make sure this is a great experience, and that everyone has fun.

PLEASE NOTE ALL NAIL SERVICES WILL HAVE A 20% GRATUITY ADDED TO THEM AT TIME OF CHECK OUT. THIS INCLUDES MANICURES, PEDICURES, SHELLAC, AND ACRYLIC SERVICES.